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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. 43-6/2011-NWO I-CFA-MSE(G)

Dated 04<sup>th</sup> October 2011.

To,

The Chief General Manager,  
All Telecom Circles/Metro Districts  
BSNL.

**Sub: Online automatic monitoring of Exchange Alarms through RAISE software-regarding.**

Please refer to the various correspondences issued by this office regarding implementation of online monitoring of exchange alarms using "RAISE" software, copies of the same is available on Intranet.

As a new initiative to expedite installation of "RAISE" software in wireline switches, a website has been developed by Nellore SSA. Complete Information related to "RAISE" is available on website [www.raise.bsnl.co.in](http://www.raise.bsnl.co.in) and the same can also be accessed through main page of Intranet. This website will also work as a Central Server for collecting the Alarms at central place. This website is interactive & necessary alarms of the exchanges of various SSAs, connected to above server, can be viewed and monitored at SSA/Circle/Corp. Off.

To enable the automatic uploading of Exchange Alarms from RAISE server of SSAs to above server, a new software patch has been developed. All the field units, including those who have already installed the software, are requested to download and install the New Raise Server & Raise Client software available under the "download" page of the website. This will connect the RAISE PC from each SSA to the above central server.

Now with the availability of all required resources at one place i.e. website [www.raise.bsnl.co.in](http://www.raise.bsnl.co.in), it is expected that the speed of implementation will get accelerated. Queries, if any, may be posted in the RAISE website help desk.

In the first phase 46 SSAs were selected for implementation of "RAISE" software. In earlier letter dated 11.9.11 it has been conveyed that the circles should make "RAISE" operational by 25<sup>th</sup> of August '11 in the respective SSAs and a compliance of the progress report may be sent to this office. The necessary information about the progress made by the SSAs in this regard is still not received. You are again requested to submit the same by 14.10.2011.

Rajesh Kumar  
Addl.GM(NWO I-CFA)